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Product Warranty Policy

Clarke & Severn Electronics supports the same Product Warranty as offered by the original manufacturer of the product or products that we supply, details of individual manufacturer's warranty are available on the manufacturers website or on request from Clarke & Severn Electronics.

Clarke & Severn Electronics warrants that for the products that are assembled to customer specifications and drawings are of sound workmanship and made from good materials and tested for functionality as required by customer specifications at the time of manufacture.

All warranty offered is based on the following criteria:

- -Products being used for the purpose that they were intended by the original manufacturer.
- -Products have not been damaged by accident, abuse or misuse or unauthorised repair.
- -Products have been installed, commissioned, assembled and integrated as per the original manufacturers instructions.

Clarke and Severn Electronics in conjunction with the original manufacturers of the products will repair or replace at its discretion and product proven to be defective under normal use, but Clarke & Severn Electronics will in no case be liable for special or consequential damages of any nature.

Glenn Clarke

Managing Director

Number & Issue: QPO-1006-0 Title: Product Warranty Policy Location: O/ISO9001/1.0

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